

Answers · Progress check · Module 4 · Services · English

Exercise 1 · At the Airport (4 mk).

- 1) Which request is the most polite? → **c) Would you mind opening the door?**
- 2) “Would you mind helping me?” – You can’t help. You say: → **c) I’m sorry, but I can’t.**
- 3) Which is NOT a polite way to agree? → **b) I mind.**

Exercise 1: Which request is the most polite? → **Would you mind opening the door?**. Would you mind + -ing is very polite. “Would you mind helping me?” – You can’t help. You say: → **I’m sorry, but I can’t.** “Not at all” and “Of course not” mean you accept. Which is NOT a polite way to agree? → **I mind.** “I mind” would mean you don’t want to.

Exercise 2 · Tourism (4 mk).

- 1) Which reply to “Thank you so much!” is correct? → **c) Don’t mention it.**
- 2) Which sentence needs the past simple? → **c) We ___ to Tabarka two years ago.**
- 3) Which word means “to succeed in doing something”? → **c) achieve**

Exercise 2: Which reply to “Thank you so much!” is correct? → **Don’t mention it.** A polite answer to thanks. Which sentence needs the past simple? → **We ___ to Tabarka two years ago.** “Ago” = finished time. Which word means “to succeed in doing something”? → **achieve.** To achieve = to reach a goal.

Exercise 3 · Communication (4 mk).

- 1) Where does he go first? → **b) to the reception desk**
- 2) What is the correct name for the pool? → **a) a swimming pool**

Exercise 3: Where does he go first? → **to the reception desk.** The desk near the entrance. What is the correct name for the pool? → **a swimming pool.** Gerund + noun.

Integration task · A Trip to Rome (8 mk).

- 1) What did Mrs Ben Ali show at the airport? → **c) Her passport and boarding pass**
- 2) How did she book the hotel? → **a) Online**
- 3) In the text, “had booked” is in the: → **b) past perfect**
- 4) How did she travel in Rome? → **a) By bus**
- 5) How did she communicate with her family? → **b) She sent photos on her phone**

Integration task: What did Mrs Ben Ali show at the airport? → **Her passport and boarding pass.** How did she book the hotel? → **Online.** In the text, “had booked” is in the: → **past perfect.** How did she travel in Rome? →

By bus. How did she communicate with her family? → **She sent photos on her phone.**